

# Cleaning the SNAP Pro\* Mobile Device

To clean the internal components (perform weekly or as needed)



1. Power off the device and disconnect the power and/or Ethernet cord.



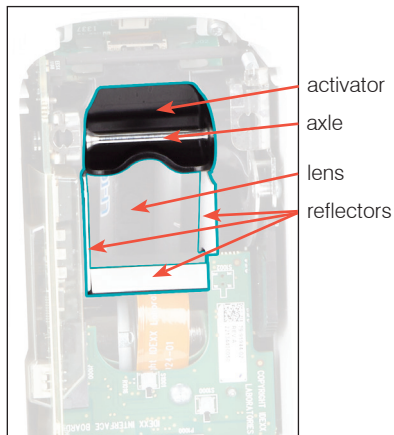
2. On the bottom of a powered-off device, use a flat-tip screw driver or coin to turn the 2 silver fasteners counterclockwise a quarter turn.



3. Remove the base from the device.



4. Clean the **entire** base using a lint-free wipe or cotton swab dampened with 70% isopropyl alcohol, mild liquid soap and water, or a 10% bleach solution.



5. Clean the 3 white reflectors, the axle, and the activator using a new lint-free wipe or cotton swab dampened with 70% isopropyl alcohol, mild liquid soap and water, or a 10% bleach solution. **DO NOT clean the lens.**



6. After the base has dried, reattach it to the device and ensure it is locked into place.



7. Turn the silver fasteners clockwise a quarter turn to lock the base into place.



8. Ensure the base and silver fasteners are flush with the device and locked into place. **Not locking the base and fasteners properly can impact device performance.**

To clean the case and screen (perform as needed)



Clean the case and screen using a lint-free cloth dampened with 70% isopropyl alcohol, mild liquid soap and water, or a 10% bleach solution.

**DO NOT** wipe the vents underneath the power button or the USB/power/Ethernet ports.

When cleaning, do not expose the device to:

- ~~X~~ Organic solvents
- ~~X~~ Ammonia-based cleaners
- ~~X~~ Ink markers
- ~~X~~ Sprays containing volatile liquids
- ~~X~~ Insecticides
- ~~X~~ Disinfectant
- ~~X~~ Polish
- ~~X~~ Room freshener